

Electronic Acknowledgement Receipt

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Application Number:	10674562
International Application Number:	
Confirmation Number:	3849
Title of Invention:	Estimation of expected value for remaining work time for contact center agents
First Named Inventor/Applicant Name:	George W. Erhart
Customer Number:	47827
Filer:	Scott T Wakeman
Filer Authorized By:	
Attorney Docket Number:	3655/0303PUS1
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Application Type:	Utility under 35 USC 111(a)

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Payment was successfully received in RAM	\$182
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Authorized User	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
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1		2009-07-03-Amendment.pdf	87497 34884436c72293c245c2d80e095e79e08b42fb3	yes	14
	Multipart Description/PDF files in .zip description				
	Document Description	Start	End		
	Amendment/Req. Reconsideration-After Non-Final Reject	1	1		
	Claims	2	7		
	Applicant Arguments/Remarks Made in an Amendment	8	14		
Warnings:					
Information:					
2	Miscellaneous Incoming Letter	SPE-review.pdf	62370 428629a0817995a6b08f5d44c75b767f0ee78	no	2
Warnings:					
Information:					
3	Extension of Time	eot.pdf	92383 9659d8d2578366de3246c73836c7d3e8c27880b	no	1
Warnings:					
Information:					
4	Fee Worksheet (PTO-875)	fee-info.pdf	31617 87801d4d43e30801754f92568db6c5d3e33ee6331	no	2
Warnings:					
Information:					
Total Files Size (in bytes):			273867		

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

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If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.